

TERMS AND CONDITIONS

This Premium Maintenance and Support Agreement must be renewed annually. One year's subscription lasts for one calendar year starting on January 1 and ending on December 31, regardless of when it is purchased. For example, if the contract is purchased in July of 2007, it expires December 31, 2007. Each company site is required to pay for this service. One service fee covers up to three systems at the same site. There is an additional fee for each system beyond the three.

The customer has the responsibility to ship the equipment needing repair to Juniper Systems (with all costs of shipment prepaid) to be received within three business days of the time they receive the loaner equipment. Customers in Canada are given two extra business days to get the equipment through Customs. For each business day past this deadline, there is an additional \$25 charge.

After your equipment is repaired or replaced and returned to you, the loaner equipment must be shipped back to Juniper Systems with all costs of shipment prepaid to be received within five business days of the time you received the repaired equipment. Customers in Canada are given 7 business days (2 extra days to get the equipment through Customs). For each business day past this deadline, there is an additional \$25 charge.

Upon return of the loaner equipment to Juniper Systems, it is evaluated for damages due to improper installation and operation, uses other than those for which the hardware was designed, and evidence that the equipment was operated outside of the product's environmental specifications. Any said damages are the responsibility of the customer and are invoiced accordingly. If the loaner equipment is not returned within 30 days of the time the repaired equipment has been returned, Juniper Systems reserves the right to invoice for both penalty charges and for the retail value of the product.

This service includes all products that are manufactured by Juniper Systems. Products manufactured by other companies and supported by Juniper Systems, (i.e. Trimble GPS Receivers) are supplied when available.

We will do everything in our power to ensure that your needs are met. However, if you need your visit within a specific time frame and we are not able to schedule other visits around your requirements, you are responsible for travel expenses. If the visit must be performed by a certain date, that information should be communicated at the time of registration.

Depending on the combine delivery date, some areas within the continental US may have already been visited. In these cases, you are obligated to pay expenses or schedule the trip for the following year.

We invoice both parts and labor after the visit since we do not know what is needed before visiting. You are expected to pay within 30-days after the services are completed.

All costs for equipment servicing, repairs, shipping, and late fees are invoiced separately from the service agreement.

Equipment Covered Under Original Warranty

This plan is provided at no charge for Plot Harvest Data Systems that are still under our standard one-year warranty. For product under warranty, Juniper Systems will cover parts for repairs performed on-site; however, we do not cover travel expenses. The same costs apply regardless of whether the system is under warranty or not.

Definition of "SITE" (as used in this document)

A "SITE" is the place where the Plot Harvest Data System is located and used most often. However, in some cases, the equipment is shared by multiple locations. If this is the case, one contract per combine or one contract per site, whichever is fewer, must be purchased.

Delivery

To guarantee next day air service, the loaner equipment must be requested before 2:00 p.m. Mountain Standard Time, Monday through Friday.

Expenses

Include but not limited to airfare, car rental, hotel, and meals.

TEL 435.753.1881

FAX 435.753.1896

E-MAIL info@harvestmaster.com

WEB www.harvestmaster.com

