Release Notes

Firmware Update BIOS 1.47, EC 1.24

For Mesa 3 Rugged Tablets Running the Windows 10 Pro Operating System



These notes include important information for our Mesa 3 customers regarding the most recent release of the Windows 10 Pro operating system firmware.

Documentation and software updates are located on our website, https://www.junipersys.com/support. To update the firmware, select Mesa 3, then Downloads.

Important Update Instructions

When you update the firmware, follow these instructions:

- Resolved Issues in BIOS 1.47 and EC 1.24
- The BIOS will not detect an incorrect mainboard ID.
- 1. Plug external power into the Mesa 3.
- 2. Copy the update .exe to the device.
- 3. Remove USB media (SD cards are okay).
- 4. Save and close any files or programs.
- 5. Back up critical data (precaution).
- 6. Run the update .exe.
- The update process might involve multiple reboots. For each reboot, the update app is automatically launched.
 Note: If you have a pin or password set up, you need to enter it after each reboot and wait 10–15 seconds to continue.
- 8. Follow the on-screen prompts.
- 9. It can take up to 20 minutes to update the firmware from an earlier version.
- 10. When the process is complete, launch Device Info to check the firmware version.
- The update .exe and generated config file may be deleted from the device.

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